

Camp and Train Program

For a refund to be discussed, the Camp and Train program must be terminated within the first 7 days of start of the 16 day program. Collar, controller and leash are to be returned as they are a part of the \$500 non-refundable deposit. Refund will not be administered unless they are returned.

The agreed refund will be administered via company check.

Refund Break Down

Termination after Day 2: \$600

Termination after Day 3: \$500

Termination after Day4: \$400

Termination after Day 5: \$300

Termination after Day 6: \$200

Termination after Day 7: \$100

Termination post Day 7 – no refund will be administered.

If you have any questions regarding this policy, let's please discuss prior to your booking
and
initial deposit.

Client Signature: _____

Trainer Signature: _____

One Week Camp Program

For a refund to be discussed, the program must be terminated within the first 3 days of start. Collar, controller and leash are to be returned as they are a part of the \$500 non-refundable deposit. Refund will not be administered unless they are returned.

The agreed refund will be administered via company check.

Refund Break Down

Termination after Day 1: \$350

Termination after Day 2: \$250

Termination after Day3: \$150

Termination post Day 4: No refund will be administered.

If you have any questions regarding this policy, let's please discuss prior to your booking
and
initial deposit.

Client Signature: _____

Trainer Signature: _____

For Maintenance care program, cancellations are a normal part of life and no payment is necessary for anytime I do not take your dog and walk your dog for you even if you need to change things the morning of camp.

For training programs, I have never kept a deposit from someone over the last 5 years unless I did the actual training program. 99% of my bookings are through word of mouth and refunding people is not a problem when appropriate with family like this. However, for a guide, we sign a policy so we speak up about our expectations to each other so we ensure a successful program.